

## Edward (Ed) Chappy

Edward Chappy the Project Director of the Human Resources for Health in 2030 (HRH2030) project in Jordan. From 2005 to 2013, Ed headed of the USAID funded Jordan Healthcare Accreditation Project (JHAP) and was instrumental in establishing the national healthcare accreditation agency in Jordan. In 2014, he helped Rwanda and Afghanistan develop their national five-year quality and accreditation policy and strategy, advised the Central Board for Accreditation of Healthcare Institutions (CBAHI), the national accreditation agency in Saudi Arabia, with strategic planning and developing a strategy to link health facility licensure and accreditation.

Prior to coming to Jordan, Ed worked in several countries implanting quality systems in private hospitals in Eritrea, Indonesia, Pakistan, Turkey, and Saudi Arabia. Ed has been the Chief Executive Officer (CEO) at private hospitals in Pakistan, Indonesia, & Turkey and was responsible for commissioning 5 hospitals from the construction phase through operations.

Ed has baccalaureate in psychology and business, a master's degree in public health care administration, a certificate in health policy and planning from Leeds University in the UK and completed doctoral studies at the University of Western Sydney and University of Phonetic including research in human performance and evaluation systems and the effect of hospital accreditation on clinical outcomes. He is an ISQua Expert and a Fellow and a Fellow in the American College of Healthcare Executives (ACHE). Ed has presented at numerous conference on quality and accreditation and co-authored three chapters in a recently published book, *Health Systems Improvement Across the Globe: Success Stories from 60 Countries* (Taylor & Francis).